



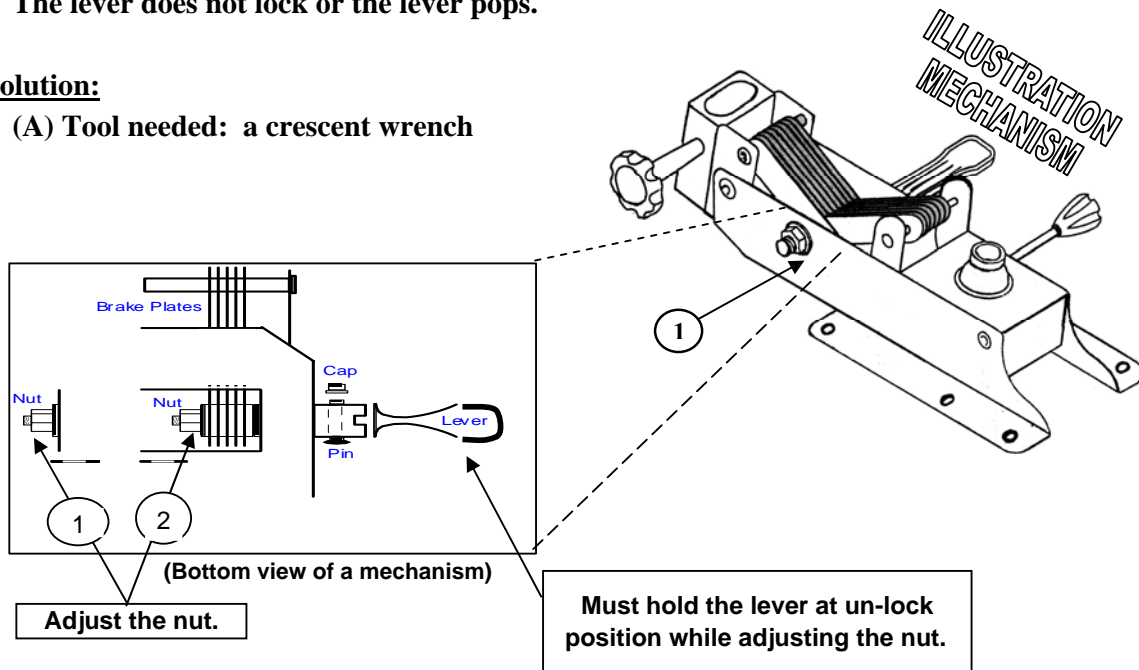
## How to secure back/seat tilt...

### Problem:

Back tilt or seat tilt is unable to hold.  
The lever does not lock or the lever pops.

### Solution:

(A) Tool needed: a crescent wrench



### (B) Steps:

1. Turn the chair upside down to expose the mechanism.
2. Locate the lever that will “not lock” or “pop”.
3. Follow that lever into the mechanism. You should pass by a set of parallel metal plates.
4. On the other side of these plates, there should be a nut (see (1) or (2) in the diagram).  
If there is no nut, continue to the other side of the mechanism.
5. By holding the lever at un-lock position, turn the nut clockwise only a quarter (1/4) turn.  
This will increase the friction between the brake plates (parallel pieces of metal) and thereby ensure a firm lock.
6. Repeat step 5 until the mechanism locks firmly.
7. Avoid grease, oil, or lubricant on the brake plates.

### Note:

- (a) On some models, the nut is located on the outside of the mechanism (see (1) in the diagram)
- (b) On other models, the nut is located inside the mechanism (see (2) in the diagram)

(C) Mechanism shown above is for illustration. The steps apply to other models.